



ADMINISTRATION AND GENERAL SERVICES

## CLARIFICATIONS AND RESPONSES TO QUESTIONS

### REQUEST FOR CLARIFICATION: RECRUITMENT OF A CYBERSECURITY CONSULTANT FOR VULNERABILITY ASSESSMENT AND PENETRATION TESTING (VAPT) TOWARDS ISO 27001:2022 CERTIFICATION

We hereby transmit below the responses to the questions and/or clarifications raised by the prospective bidders.

**Question 1 :**

Would it be possible to submit our offer only in electronic format by email, without the obligation to submit the paper version?

**Response 1:**

You can submit your proposal only via electronic means.

**Question 2 :**

Regarding the language of submission, could you confirm whether the tender must be written in French and English, or whether only one of the two languages would be sufficient?

**Response 2 :**

The proposal must be both in English and French. Note that EBID/BIDC is a multi-lingual institution, hence this requirement.

**Question 3:**

Should this engagement be treated as purely a VAPT assessment, or does it also include ISO 27001:2022 implementation support?

**Response 3:**

Both. You are preparing the Bank for ISO 27001 certification.

**Question 4:**

The TOR mentions support in:

- a. Defining ISMS scope and
- b. Developing a RACI matrix

Please confirm:

Are these the only ISO 27001-related deliverables, or is broader ISMS implementation support expected (e.g., risk assessment, policy development, internal audit preparation)?

**Response 4:**

It involves everything required to prepare the Bank for ISO 27001 certification.

**Question 5:**

How many Applications in scope both internal and external?

**Response 5:**

Not more than 20 applications.

**Question 6:**

How many API's are in scope?

**Response 6:**

More APIs are still being built. Cannot be determined at this time.

**Question 7:**

A complete list of APIs in scope, including endpoints and base URLs.

**Response 7:**

Cannot be determined at this stage

**Question 8:**

According to section 11, submission details, it is indicated that electronic submission of the proposal can be done via this email address” [ichabimougnan@bidcebid.org/secretariatdasg@bidcebid.Org](mailto:ichabimougnan@bidcebid.org/secretariatdasg@bidcebid.Org). However, under section 17, Date and Venue for Submission of the Bids, it is mentioned that no bid must be sent by electronic mail.

**Response 8:**

Please ignore the section 17 requirement and submit through electronic means only.

**Question 9:**

I would like to request clarification regarding.

Lastly, are we required to submit proposals in both English and French, or is it acceptable to submit in just one language?

**Response 9:**

No. EBID is a multi-lingual organization, and that necessitated this requirement

**Question 10:**

We would be grateful if you could confirm the deadline for proposal submission.

We noted in the ToR that the submission deadline says: "At the latest by **May 26, 2026 at 10.00 a.m.** The bids shall be opened ideally the same date by 10:30 am, if possible".

**Response 10:**

Please be informed that the deadline for the submission of proposals has been extended to **02 June 2026 at 10:00 a.m.**

The bids shall be opened ideally the same date by 10:30 am, if possible".